



## CLIENT RESPONSIBILITIES

As a client of Ryther it is your responsibility to:

1. Communicate to your therapist information about you and/or your child's strengths, needs and expectations for treatment.
2. Be actively involved in decisions about your (and/or your child's) goals and objectives for therapy and an active participant in treatment.
3. Be on time for your appointments.
4. Call 24 hours in advance if you need to cancel a therapy appointment and 48 hours in advance to cancel a psychiatry appointment.
5. Keep the afterhours crisis procedures and phone numbers readily available should you need them in an emergency.
6. Be aware that as mental health professionals we are required by law to report any incident of child abuse or harm to Child Protective Services.
7. Abide by Ryther's lobby policies:
  - a. Clients and families must check-in at reception upon arrival
  - b. Children may not play in the play structure without caregiver supervision
  - c. Children under the age of 10 left unattended in the lobby must be checked-in with receptionist. Caregivers must check-out with reception staff upon returning to the lobby, prior to leaving.
  - d. Caregivers must remain on campus during therapeutic activities (including individual therapy and groups ) for clients under the age of 13
8. Abide by campus policies:
  - a. Families are responsible for any damages to Ryther property they incur
  - b. Families may not utilize Ryther campus (including the playground) without being accompanied by Ryther staff
  - c. Service animals must remain on leashes
9. Be aware that of psychiatry policies:
  - a. Psychiatric appointments require caregiver attendance and may *only* include the designated client and caregivers (no siblings over the age of two may accompany the family). Psychiatry appointments will be canceled if there is not appropriate supervision for siblings of clients.
  - b. Psychiatry appointments require 48 hours notice of cancellation and will be canceled if clients are over 15 minutes late